

CUSTOMER SATISFACTION SURVEY

Date:

Interviewer:

Company Name _____

Survey Candidates' Name: _____

Position held: _____

1. Are you satisfied with Trinity's overall performance as a supplier?
2. How would you rate us on a scale from 1-5 as a supplier? (5 being best/1 being worst)
3. We strive for continuous improvement; would you have any comments that would help us better meet your needs. Due Date/ Shipping Problems/ Quality Concerns, etc.
4. Why do you feel that we are a good supplier for you?
5. Comments/Concerns: